



ETHICAL CODE

ETHICAL CODE DEKRA Certification Sp. z o.o.

COMPLIANCE WITH LAW

- Compliance with the law and its provisions is the basic requirement in our company.

COMPANY IMAGE

- Each of us plays an important role in preserving the image of DEKRA brand.
- Our company's image depends mainly on us – we shape it through our appearance, behaviour and action, in accordance with the highest ethical standards.

MUTUAL RESPECT

- We respect human dignity, privacy and rights of individual people, regardless of their sex, nationality, culture, religion or skin colour. We do not tolerate any signs of discrimination, sexual harassment or any other type of abuse, or any attacks against any other person.
- We believe in an honest and direct feedback, with no room for politics.

RELIABILITY

- We are a credible partner and we promise only the things we are able to deliver.
- We believe in positive intensions of our team, our employees assume responsibility, develop and are trustworthy.

FAIR COMPETITION

- Each of us is professionally obliged to observe the rules of fair competition.
- We compete for contracts thanks to the quality and price of our innovative services.

CONFLICT OF INTERESTS

- We fulfil our duties towards the Clients and the company in an impartial manner and with engagement.
- In our work, we avoid conflicts of interests resulting from our personal reasons.

CONFIDENTIALITY

- What we do requires full discretion and special treatment of our Clients and their property.
- We never use our Client's or our company's property to achieve personal gain.

PROFIT

- Profit is essential.
- However, profit is not our sole objective, it is a means to realise our shared potential and personal development.

GENERAL PROVISIONS

- We all are responsible for complying with the rules of the CODE.
- Each company employee or partner holding any information or knowledge of any activities violating the CODE is obliged to immediately notify the DEKRA Certification Management Board of this fact.